



TrustBridge
global

MAKING
GLOBAL
GIVING
EASY



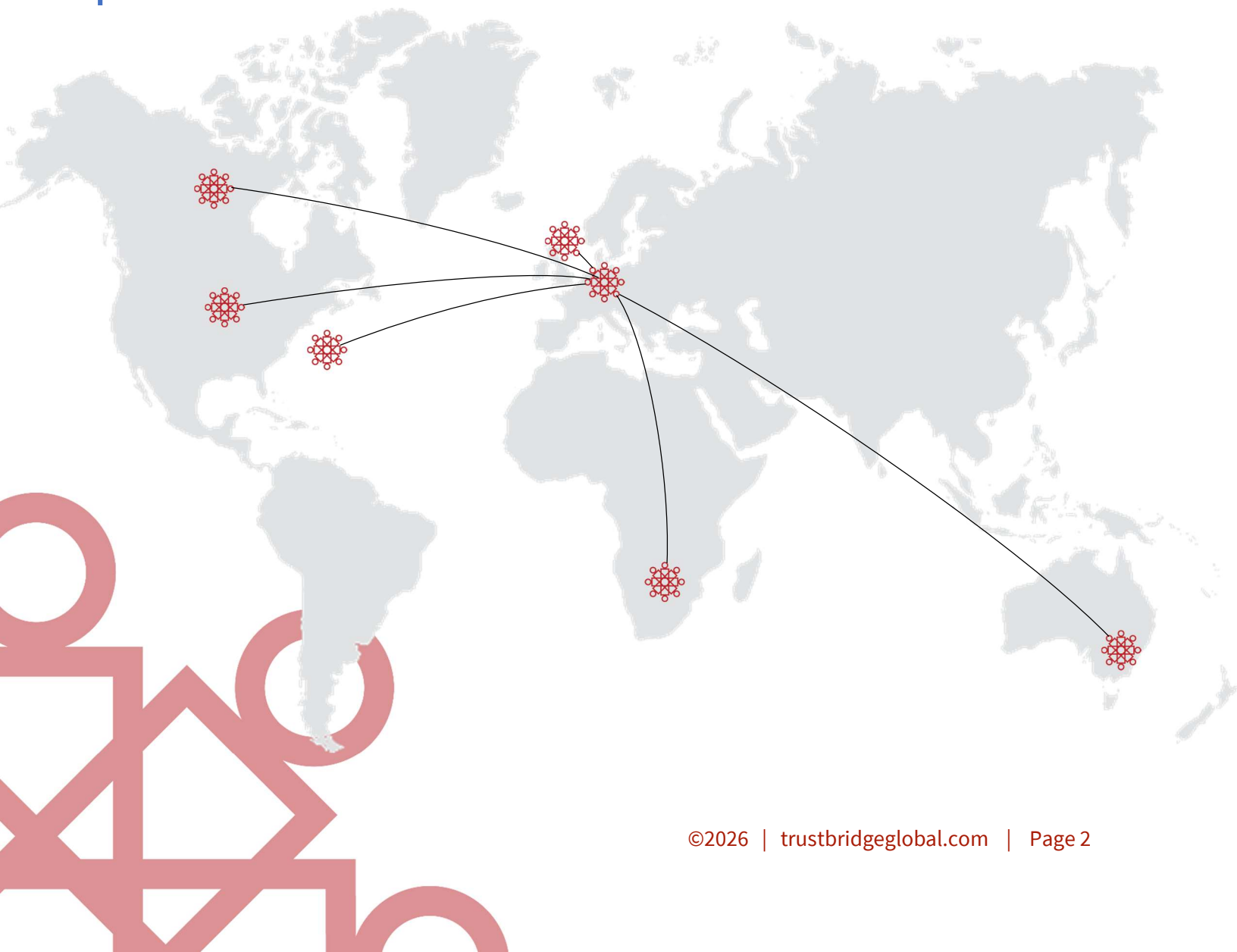
MAKE YOUR
IMPACT ON
THE WORLD

UI/UX Designer (Full Time, Contractual)

TrustBridge Global Foundation is a grant-making foundation based in Switzerland. We receive donations from individuals and entities all over the world and process and send grants to charities almost anywhere.

OUR MISSION IS TO **MOBILISE RESOURCES**
BY **MAKING GLOBAL GIVING EASY.**

WE DO THIS BY CREATING A **GLOBAL**
NETWORK OF GENEROUS COMMUNITIES.



Imagine anybody giving to any charity anywhere with just a few clicks. We believe that radically improving cross-border giving will change the world.

OUR VISION IS THAT **CHARITIES EVERYWHERE** HAVE ALL THEY NEED TO **ACCOMPLISH THEIR MISSION.**



There are trillions of dollars, euros, and yen in the hands of generous people around the world, more than enough to make a significant difference in the lives of people around the world – TrustBridge will get those resources moving.





Put People First

The world tells us that we need to decide between benefiting ourselves or benefiting others. In all situations, we will choose to apply the Golden Rule and treat others as we would like to be treated. We put people first and lean into generosity. People are more important than dollars.

Trust Our People to Act

We believe in our people – their gifts, skills, and worth – and therefore we trust our people. We are self-starters and take action without waiting to be told. But not necessarily on our own – we listen and collaborate. We provide everyone with the training, strategic clarity, and radical information sharing necessary to make wise decisions.

Find a Way to Say Yes

Our team is comprised of some of the smartest, most gifted people around. We believe our clients deserve maximum effort and creativity applied towards the accomplishment of their goals. While we always need to consider costs and potential risks, we should exhaust every reasonable alternative before we say “no, we can’t do it”.

Move as Fast as Possible, but Not Faster

In serving clients, time is of the essence. Non-profit charities should not operate at a lower standard than for-profit businesses. We strive for world-class responsiveness to client needs, while not compromising compliance with applicable laws and regulations, or our standard of excellence. Additionally, as we innovate, we move those solutions into production with real world urgency.

TrustBridge maintains a globally distributed workforce with team members in Switzerland, the United States, India, Malaysia, the Philippines and more.

THE FOLLOWING OPPORTUNITY IS FOR A UI/UX DESIGNER WITH A FOCUSED SET OF RESPONSIBILITIES.

RESPONSIBILITIES AND EXPECTED OUTCOMES

1. User Research & Persona Development

Responsibility: Conduct and support user research efforts, including interviews, surveys, and data analysis—to understand user behavior and develop user personas.

Expected Outcome: Deliver actionable research insights and clearly defined user personas that inform product design and improve alignment with user needs.

2. Customer Journey Mapping

Responsibility: Create customer journey maps and experience flows that visualize end-to-end user interactions, identifying key pain points and opportunities.

Expected Outcome: Enable the design and product teams to make informed UX decisions, resulting in more seamless and intuitive user experiences.

3. Usability Testing & Validation

Responsibility: Plan, conduct, and analyze usability testing across product features and prototypes. Use findings to iterate on designs.

Expected Outcome: Identify UX issues early and deliver design improvements that increase user satisfaction, reduce friction, and enhance usability.

4. Prototyping & Wireframing

Responsibility: Create wireframes, mockups, and interactive prototypes using tools such as Figma or Adobe XD to visualize and communicate design ideas.

Expected Outcome: Provide clear, testable design artifacts that guide development and ensure user-centric feature implementation.

5. Cross-Functional Collaboration

Responsibility: Collaborate closely with product managers, product owners, developers, QA, and other stakeholders throughout the product development lifecycle.

Expected Outcome: Ensure alignment between design intent and technical execution, resulting in high-quality product delivery with minimal rework.

6. **Design Systems & UI Standards**

Responsibility: Contribute to and maintain a shared design system, ensuring consistency across UI components and patterns.

Expected Outcome: Support scalable, efficient design and development processes through reusable components and standardized UX practices.

7. **Responsive, Scalable & Accessible Design**

Responsibility: Design for responsiveness across devices and ensure accessibility compliance

Expected Outcome: Deliver inclusive, device/client-agnostic user experiences that meet modern usability and accessibility standards.

JOB SUMMARY

The **UI/UX Designer** will support the **GivingSpace 2.0 initiative** by designing intuitive, accessible, and visually cohesive digital experiences aligned with TrustBridge Global's brand and mission. This includes, but is not limited to:

UI/UX Design Development

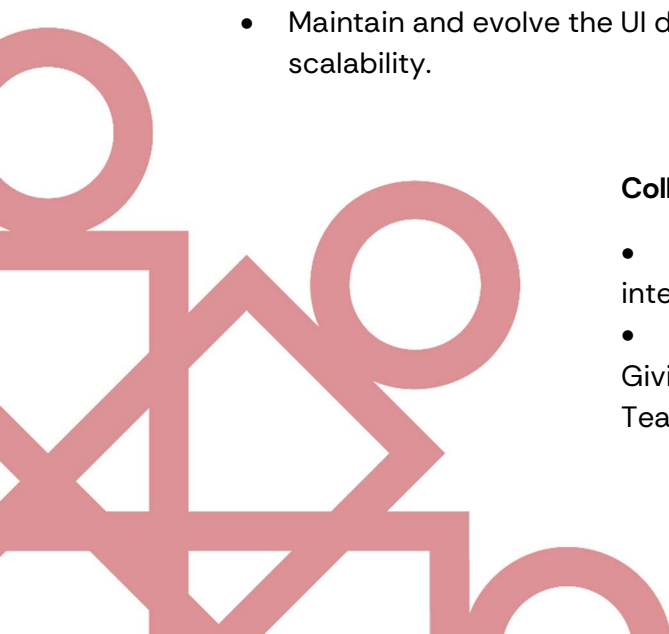
- Create low- to mid-fidelity wireframes for key user journeys
- Develop high-fidelity Figma prototypes with light interactivity for demonstration.
- Conduct user research and usability testing to inform and validate design decisions.
- Create journey maps, personas, and experience flows to represent real user needs.

Visual Design & Brand Integration

- Ensure all designs adhere to TrustBridge Global's Brand Guidelines and maintain cohesion with the TrustBridge Global website.
- Apply a mobile-first and responsive design approach across all deliverables.
- Maintain and evolve the UI design system to support product consistency and scalability.

Collaboration & Iteration

- Gather and analyze insights from network member interviews and team discussions to refine user flows.
- Collaborate closely with the Network Relations Team, GivingSpace Brand Specialist, and Benevatech Product Team to align on priorities and validate design assumptions.



- Participate in weekly design check-ins and sprint reviews to ensure progress and alignment.
- Continuously iterate on designs based on usability data and stakeholder feedback.

Quality Assurance & Testing

- Work with developers to clarify design specifications and ensure accurate implementation.
- Test and review completed pages post-development to confirm alignment with approved designs and intended user experience.
- Provide structured feedback and recommendations based on usability testing results.

Design System & Handoff

- Contribute to the development or refinement of a Figma-based design system, ensuring reusable components and consistent design patterns.
- Prepare detailed handoff documentation for developers, including style guides, responsive specifications, and interaction notes.
- Maintain reference documentation for UI elements and design standards.

KNOWLEDGE, SKILLS, ABILITIES, AND PERSONAL CHARACTERISTICS

- Hands-on experience with usability testing (moderated and unmoderated).
- Strong understanding of user-centered design and design thinking principles.
- Proficiency in tools like Figma and Lucidchart.
- Ability to create wireframes, prototypes, journey maps, and user flows.
- Knowledge of responsive design and accessibility standards.
- Comfortable working in Agile/SCRUM teams and participating in sprint ceremonies.
- Excellent communication and collaboration skills with cross-functional teams.
- Detail-oriented with strong problem-solving and visual design skills.
- Self-motivated, adaptable, and able to handle multiple projects in a dynamic environment.

EDUCATION, TRAINING, AND EXPERIENCE

- Bachelor's degree in Information Technology, Computer Science, Computer Engineering, or a related field.
- 1-6 years of professional experience in a UI/UX design role, with a strong focus on usability, research, and interaction design
- Proven experience working in Agile/SCRUM environments and collaborating closely with cross-functional teams throughout the product lifecycle
- Strong proficiency with prototyping and design tools such as Figma, Adobe XD, or InVision

- Experience using wireframing and mapping tools such as Lucidchart, Balsamiq, or Miro
- Demonstrated ability to plan and conduct usability testing, analyze results, and iterate designs accordingly
- Experience creating interactive prototypes, journey maps, user personas, and flows
- Understanding of responsive and accessible design standards, with experience designing mobile and desktop interfaces
- Experience working directly with Product Managers, Product Owners, Developers, and QA teams to deliver and refine user-centric features.

WORK ENVIRONMENT AND OTHER REQUIREMENTS

- Regular workdays run from roughly 1700 – 0200 (PH Time) to maximize the overlap with European and US Eastern Time work hours.
- Ability to communicate and exchange information, collect, compile, and prepare work documents, as well as set up and maintain work files
- Willingness to work 8 hours per day, extend as needed; ability to handle pressure during peak periods during the year, availability to handle issues outside of normal working hours

Contact (recruiting@trustbridgeglobal.com) to find out more.



A photograph of a sharp, snow-capped mountain peak against a blue sky with scattered white clouds. The mountain's surface is textured with snow and dark rock patches.

GIVING | IMPACT | GLOBAL