



TrustBridge global

MAKING
GLOBAL
GIVING
EASY



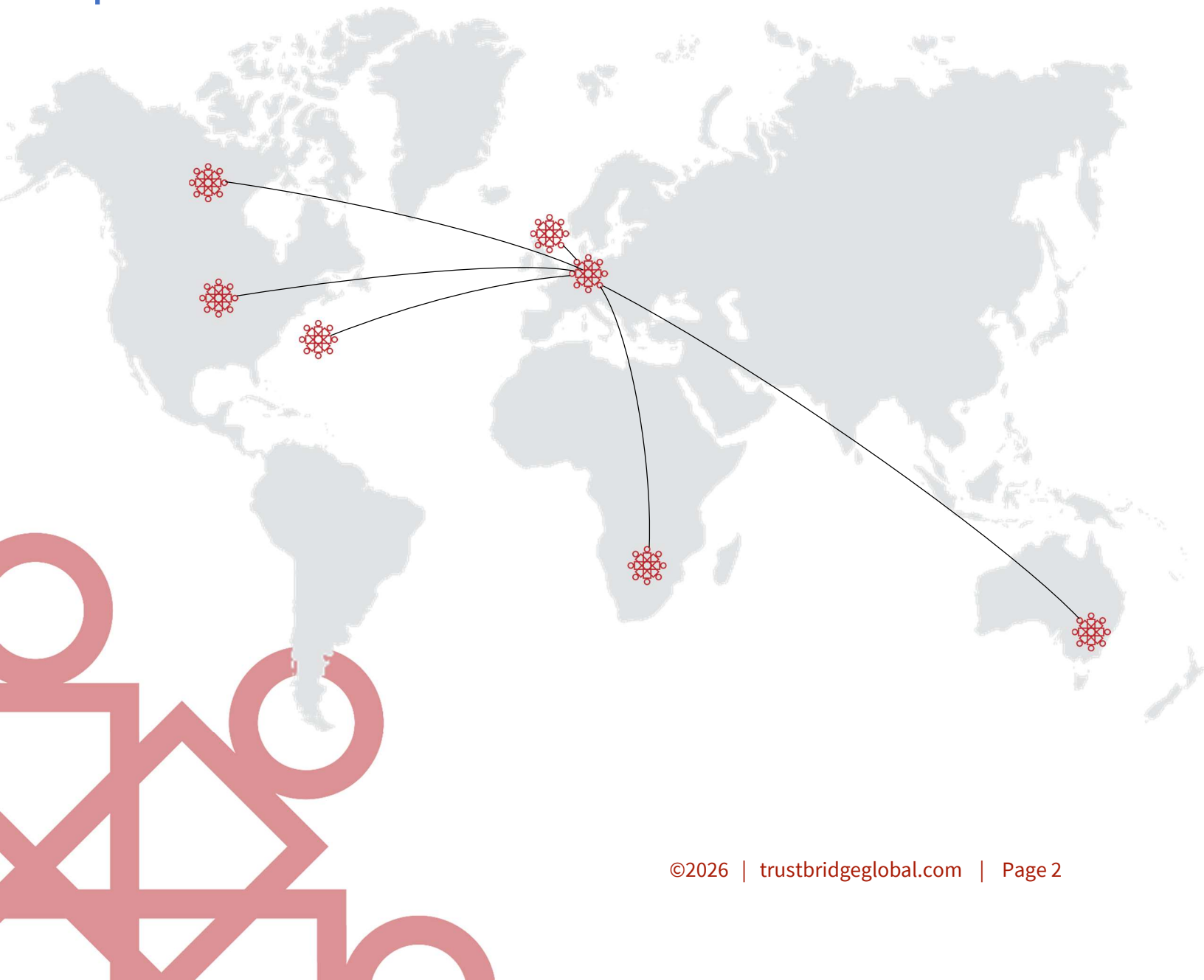
MAKE YOUR
IMPACT ON
THE WORLD

Product Delivery Manager

TrustBridge Global Foundation is a grant-making foundation based in Switzerland. We receive donations from individuals and entities all over the world and process and send grants to charities almost anywhere.

OUR MISSION IS TO **MOBILISE RESOURCES**
BY **MAKING GLOBAL GIVING EASY.**

WE DO THIS BY CREATING A **GLOBAL**
NETWORK OF GENEROUS COMMUNITIES.



Imagine anybody giving to any charity anywhere with just a few clicks. We believe that radically improving cross-border giving will change the world.

OUR VISION IS THAT **CHARITIES**
EVERYWHERE HAVE ALL THEY NEED TO
ACCOMPLISH THEIR MISSION.



There are trillions of dollars, euros, and yen in the hands of generous people around the world, more than enough to make a significant difference in the lives of people around the world – TrustBridge will get those resources moving.





Put People First

The world tells us that we need to decide between benefiting ourselves or benefiting others. In all situations, we will choose to apply the Golden Rule and treat others as we would like to be treated. We put people first and lean into generosity. People are more important than dollars.

Trust Our People to Act

We believe in our people – their gifts, skills, and worth – and therefore we trust our people. We are self-starters and take action without waiting to be told. But not necessarily on our own – we listen and collaborate. We provide everyone with the training, strategic clarity, and radical information sharing necessary to make wise decisions.

Find a Way to Say Yes

Our team is comprised of some of the smartest, most gifted people around. We believe our clients deserve maximum effort and creativity applied towards the accomplishment of their goals. While we always need to consider costs and potential risks, we should exhaust every reasonable alternative before we say “no, we can’t do it”.

Move as Fast as Possible, but Not Faster

In serving clients, time is of the essence. Non-profit charities should not operate at a lower standard than for-profit businesses. We strive for world-class responsiveness to client needs, while not compromising compliance with applicable laws and regulations, or our standard of excellence. Additionally, as we innovate, we move those solutions into production with real world urgency.

TrustBridge maintains a globally distributed workforce with team members in Switzerland, the United States, India, Malaysia, the Philippines and more.

THE FOLLOWING OPPORTUNITY IS FOR A **PRODUCT DELIVERY MANAGER** WITH A FOCUSED SET OF RESPONSIBILITIES.

RESPONSIBILITIES AND EXPECTED OUTCOMES

1. End-to-End Product Delivery

Responsibility: Orchestrate the SDLC across cross-functional pods — planning, execution, and launching and translating high-level product strategy into actionable user stories spanning off-chain architecture, on-chain logic, and data pipelines

Expected Outcome: Predictable, on-time delivery of integrated releases, with complex cross-domain dependencies mapped and resolved before they become blockers

2. AI & Data Pipeline Management

Responsibility: Manage ML models from R&D to production deployment, ensure telemetry dashboards track model drift, and implement guardrails for AI ethics, data privacy, and bias mitigation

Expected Outcome: Reliable, well-governed AI features that ship with monitoring and compliance built in, not bolted on

3. Web3 & Blockchain Integration

Responsibility: Coordinate rigorous third-party smart contract audits, adapt delivery schedules to align with DAO and governance cycles, and oversee integration of wallets and decentralized storage

Expected Outcome: Secure, audit-verified on-chain releases delivered in step with governance and regulatory timelines

4. Stakeholder & Risk Management

Responsibility: Act as the ultimate translator across data scientists, blockchain engineers, full-stack developers, and the community; proactively identify risks and develop contingency plans

Expected Outcome: Aligned stakeholders, transparent reporting, and risks surfaced early with credible mitigation plans in place

JOB SUMMARY

Planning and implementation of end-to-end product delivery across Web2, Web3, and AI workstreams for TrustBridge Global and affiliated organizations. This includes, but is not limited to:

1. Delivery & SDLC Orchestration

- a. Lead cross-functional pods through planning, execution, and launch using Agile, Scrum, and Kanban practices
- b. Translate product strategy and roadmaps into well-formed, estimable user stories and sprint goals
- c. Map and resolve dependencies between off-chain APIs, on-chain contract logic, and ML data pipelines
- d. Orchestrate end-to-end releases from ideation to production across all three domains

2. AI & Data Pipeline Oversight

- a. Manage the ML model lifecycle from R&D through production deployment and monitoring
- b. Ensure delivery of telemetry and observability dashboards to track model drift and performance
- c. Build AI governance checkpoints — ethics review, bias mitigation, and data privacy (GDPR/CCPA) into the plan

3. Web3 & Blockchain Delivery

- a. Coordinate third-party smart contract audits and treat security as a first-class, sprint-planned activity
- b. Align release schedules with DAO voting and on-chain governance cycles; oversee wallet integration and decentralized storage

4. Performance & Risk Monitoring

- a. Proactively identify cross-domain risks, maintain contingency plans, and surface blockers early with clear mitigation

5. Stakeholder Engagement & Reporting

- a. Work cross-functionally to meet delivery needs across departments and initiatives, with regular updates and strategic recommendations to leadership
- b. Maintain backlog, roadmap, and sprint hygiene in Jira/Linear with visible burndowns and dashboards

KNOWLEDGE, SKILLS, ABILITIES, AND PERSONAL CHARACTERISTICS

- Demonstrated experience orchestrating delivery across cross-functional, highly technical teams.
- Deep methodology expertise in Agile, Scrum, and Kanban.
- Strong organizational skills with keen attention to detail and the ability to manage multiple priorities under pressure.
- Technical fluency across three stacks: Web2 (REST/GraphQL APIs, AWS/GCP), Web3 (EVM, smart contracts, consensus mechanisms), and AI (data pipelines, LLMs, RAG architecture).
- Exceptional written and verbal communication; able to translate between technical and non-technical audiences.
- Innovative problem-solver with a proactive, solutions-oriented mindset.
- Demonstrated experience leveraging AI tools, with a forward-thinking mindset open to innovations across the AI and Web3 delivery space
- Skilled at building relationships and collaborating across departments, cultures, and time zones.

EDUCATION, TRAINING, AND EXPERIENCE

- Degree in Computer Science, Engineering, or a related field preferred
- Minimum 5 years of software project/product delivery experience, including 2+ years managing AI/ML projects and 1+ years in the Web3/crypto space.
- Proven track record in managing high-performing teams and cross functional projects.
- Experience working within a multinational organization or international nonprofit environment preferred.
- Proficiency with Jira/Linear, Notion, GitHub, and data visualization tools.

WORK ENVIRONMENT AND MENTAL REQUIREMENTS

- Regular workdays run from roughly 1700 – 0200 (PH Time) to maximize the overlap with European and US Eastern Time work hours (time spent outside regular work hours for events will be offset against regular workdays)
- Ability to communicate and exchange information, collect, compile, and prepare work documents, as well as set up and maintain work files
- Willingness to work more than 8 hours per day, as needed; ability to handle pressure during peak periods during the year, availability to handle issues outside of normal working hours
- Benefits include paid time off, paid holidays, employer contributions to health insurance, and annual bonus. Future retirement benefits are anticipated.

Contact (recruiting@trustbridgeglobal.com) to find out more.



A photograph of a sharp, snow-capped mountain peak, likely Mount Everest, reaching into a blue sky with scattered white clouds. The mountain's ridges and gullies are covered in snow, and the sky transitions from a pale blue near the horizon to a deeper blue at the top.

GIVING | IMPACT | GLOBAL